

**SYSTEM AND METHOD OF ROUTING,
SCHEDULING, AND MONITORING A WORKFORCE**

ABSTRACT OF THE DISCLOSURE

A system and method of routing, scheduling, and monitoring a workforce according to which a task module generates a plurality of tasks from a plurality of requests from a plurality of suppliers, wherein the tasks are to be performed at retail store locations. A prioritizing module prioritizes the tasks according to a status of the assigned tasks and a plurality of weighted factors. A routing module assigns one of the prioritized tasks to a member of the workforce, and a client renders the assigned task to the assigned member and collects the status of the task from the member.